



# RecoverEase

A **SMARTER** LAW SOLUTION FOR THE INSURANCE SECTOR



Identify recovery  
potential on a workers  
compensation  
insurance claim in  
under two minutes

Hall & Wilcox's Smarter Law solution has captured our legal knowledge in a simple-to-use self-assessment tool our clients can use with little to no training.

**RecoverEase** from Hall & Wilcox is a highly secure and web-based application that allows insurance professionals to quickly identify third party recovery potential early in the life of a workers compensation claim.

Hall & Wilcox developed RecoverEase to streamline the identification of recovery potential on a workers compensation claim.

## Recovery potential in three simple steps:

1

### **Input data**

Nominated users input data via a secure web portal and respond to a short series of questions. This takes around two minutes.

2

### **Review auto-generated report**

The application generates a report identifying whether the claim has recovery potential, and setting out information relevant to the recovery aspect of the claim.

3

### **Pursue claim**

When a recovery has been identified, the report can then be used by an insurance organisation or its chosen legal provider as a quick reference guide when pursuing the claim.



# Designed for use by insurance companies, insurance brokers, intermediaries and employers managing workers compensation claims.

Access is via individual secure logins, which are supplied following an obligation-free preliminary meeting with Hall & Wilcox's team of recovery specialists to discuss and demonstrate RecoverEase.

- RecoverEase**
  - ▶ **Facilitates quick identification** of recovery potential with little to no cost in terms of time or money.

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  - ▶ **Can be used by employees** at any experience level of an organisation, without specialist knowledge about recoveries.

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  - ▶ **Includes built-in hints and tips** which make the application useful as a training tool.

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  - ▶ **Creates a permanent report** for each claim, which can be attached to the file for auditing purposes.

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  - ▶ **Is provided to users at no cost** or obligation to refer claims to Hall & Wilcox. We also oversee all maintenance and upgrades at no charge, and offer free helpdesk inquiries for the first six months.

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  - ▶ **A suite of personalised** tailored reports can be produced upon request.
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RecoverEase is already being used to review hundreds of claims for recovery potential resulting in successful recovery of payments made. In turn, this has had a positive impact on insurance premiums.

**Average time taken to identify recovery claims potential:**



**25 minutes** – using in-house teams



**2 minutes** – RecoverEase web-based application

**Bottom line benefits**

Early and fast identification of recovery potential means on claims:



Greater number of claims reviewed for recovery potential



Higher chance of evidence being retained and achieving an early refund



Positive effect on premiums



Improved ability to meet regulator targets and KPIs



## **Get started**

Contact Hall & Wilcox to arrange a meeting or visit the website for further information.

**[smarterlaw.com.au](http://smarterlaw.com.au)**

**[RecoverEase@hallandwilcox.com.au](mailto:RecoverEase@hallandwilcox.com.au)**

## **About Hall & Wilcox**

Hall & Wilcox is one of the largest insurance law firms in Australia and a leading advisor to the Australian insurance industry. Our national insurance team of over 170 lawyers has specialist experience across all general and statutory claims lines.

Hall & Wilcox launched its Smarter Law initiative in 2016, representing a commitment to excellence, being progressive and building great relationships. Part of the Smarter Law approach involves innovation in how the company delivers client services. This is exemplified by RecoverEase, which successfully combines our legal expertise with user-friendly technology. Hall & Wilcox won the 2016 Law Tech Award for 'Innovation in Legal IT', based on this application, and was a finalist in the 2016 ALPMA Innovation Awards.

